

October 2011


Dear Client,

After more than 30 years I have decided to retire from active practice as a living trust attorney, effective October 31, 2011. Mrs. Jennifer L. Finch, my associate for more than 23 years, has agreed to continue servicing our client files from her new office at the Krigel and Krigel law firm, 816-756-5800. Please refer to Mrs. Finch's enclosed letter for more particulars about this transition. You also have the option to seek legal representation from another attorney of your choice.

The Missouri Ethics Rules permit client files to be destroyed after 10 years. If your file opened in 2001 or before, the physical file is no longer available. Files opened in 2002 and newer are kept electronically. You have the right to request a copy of your file by calling me at 816-765-3900. Keep in mind that we have never retained any originals or copies of your documents. Those were all given to you at the time of your representation.

Change is the only absolute certainty in life and unfortunately it often comes with regrets, but the time has come for me to redirect my efforts in several transit oriented development projects I am working on. I have been privileged to have worked with thousands of clients in the years since we first opened our office almost three decades to the day ago. I hope and trust you and your family have benefited from our legal relationship. Indeed it has been an honor to serve you. I wish you the very best.

Best regards,

A handwritten signature in black ink, appearing to read "Louis Austin", with a large circular flourish on the left side.

Louis Austin  
Attorney-at-law